



# Customer Tax Exemption Form

Hi ,

Please complete and submit this form if you are entitled to claim an exemption from Goods and Services Tax (GST), Harmonized Sales Tax (HST), Quebec Sales Tax (QST) or Provincial Sales Tax (PST).

Please do **not** use this form if you are a reseller of TELUS products or services wanting to claim an exemption from PST. For information about this, please contact your account representative.

## **Section A: Identification**

**Name:**

\_\_\_\_\_

**Physical Address:**

\_\_\_\_\_

(no PO Boxes)

\_\_\_\_\_

**TELUS Account#:**

\_\_\_\_\_

*Please indicate all account numbers for which you wish to claim exemption*

**TELUS Phone#:**

\_\_\_\_\_

**TELUS Cell#:**

\_\_\_\_\_

**Please check the appropriate box:**

- I am applying for exemption on residential/business services, such as home/business phone, Internet, etc.
- I am applying for exemption on mobile phone services
- I am applying for exemption on both residential/business and mobile phone services

## \Section B: Type of Exemption

**Please check the appropriate box:**

First Nations: Status Indian

or Band #: \_\_\_\_\_

Consular official/Diplomat ID

Card #: \_\_\_\_\_

**I am applying for exemption from:**

GST/HST     QST     PST: Indicate

\_\_\_\_\_ province(s):

## Section C: Declaration

**Please check the box, sign, date and print your name:**

I declare that I am entitled to claim an exemption from the tax(es) indicated above

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Print Name: \_\_\_\_\_

## Where to send this form

You must include a photocopy of both sides of your Certificate of Indian Status Card if you are applying as a First Nations individual or your Identity Card issued by the Canada Department of Foreign Affairs if you are applying as a Consular Official/Diplomat.

**Email:**

cartfax403-204-5010@telus.com

(preferred method)

**Fax:**

TELUS Tax Exemption

1-888-253-5222

**Mail:**Mail: TELUS Communications  
Company

Attention: Tax Exemption Department

4519 Canada Way

Burnaby, B.C.

V5G 4S4

Once we receive your documentation, our Customer Support desk will let you know once the changes have been completed or if any additional information is required.

Processing time is 3 business days if emailed or faxed and 10 days for regular mail.

For general assistance with your TELUS Account or products and services please call **1-866-558-2273** or **\*611** from your TELUS wireless device.

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Thank you for choosing TELUS.



Caring for communities on  
the network that gives back.

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Need further assistance? This message is automatically generated and sent from an unmonitored address. If you would like to contact us, please click the "Contact Us" link above and we would be happy to assist.

TELUS, 30th Floor, 25 York St. Toronto, ON, M5J 2V5 Canada

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